



## Helpful Hints

All hospitals, from time to time, need to reconfigure, relocate, or repurpose wards for a variety of reasons. Many sites in NZ experienced this with the creation of new wards, or repurposing existing wards, to respond to the COVID-19 pandemic. These changes in the wards, the teams that staff them, types of patients and reporting of related activity, can all have impacts on how these wards should be configured in TrendCare to continue to capture the appropriate staff and patient acuity data. The TrendCare team can assist when planning for these changes to discuss how they are best reflected in TrendCare to ensure ongoing data integrity, continuity of reporting and ease of use of the system.

Predicting the care required up to 24 hours ahead (until the following Day period) is an important process that supports resource decision making for upcoming shifts. Actualising the care required on each patient period ensures each patient's requirements are updated to reflect the actual demand on the nursing service.

Using this information, Clinical and Duty Managers can consider the data prospectively to anticipate resource and skill mix requirements, and retrospectively to identify trends in demand and variances between demand and supply.

When Charge Managers have key performance indicators (KPI's) around TrendCare data, it enhances data quality and ensures data processes reflect the clinical reality and actual workloads. Confidence in data integrity is assured when actualisation compliance is 100%.

Daylight saving time-changes do not have any impact in TrendCare on the hours required for care. It may have an impact on the number of hours worked by staff on the night shift going into, or out of, daylight savings time depending on local policy.

## Where in NZ is TC?

TC recently took a trip around the North Island.

Here he is in Paeroa which is a town in the Hauraki district of the Waikato region.

Photo courtesy of Margot Love, Te Whatu ora Southern.



## Introduction

Nau mai ki to mātau karere o te Kōanga, welcome to our Spring newsletter.

As a result of the restructuring of the New Zealand District Health Boards, Trend Care Systems now has a national contract with Te Whatu Ora – Health New Zealand. Trend Care Systems is the first I.T. company to have a national contract in place. Our TrendCare team remains committed to supporting Te Whatu Ora – Health New Zealand's efficiency goals and safe staffing objectives.

Managing the winter months has not been easy for some from both a work environment and weather perspective. We wish to express our admiration to staff who continue to display the utmost professionalism, resilience, and duty of care not only to their patients but colleagues as well.

## What's New?

TrendCare successfully achieved certification from a surveillance audit on ISO 9001:2015 standards in July. We continue our quality programme activities with the Stage 1 ISO 27001 audit in October this year.

Welcome to Molly Farrell TrendCare/Safe staffing Nurse Educator from Northland.

## What's on top?

Earlier this month, we held a second short interactive workshop in the Maternity Foundational series. This was well received by attendees, and we hope to repeat the series next year for those who missed out this time around. Part of our workplan for the remainder of 2022 includes workshops with Waikato, Nelson Marlborough, Taranaki, and Northland teams.

We are keen to hear your ideas regarding agenda content for the 2023 TrendCare Co-ordinators' Workshop which is in its early planning phase. Please drop us a line via the Customer Support portal to share your thoughts. This forum is a great opportunity to share your innovations with the use of TrendCare.

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