

IRR TRAINING

To ensure complete and accurate data for decision making, it is important that all acuity processing departments complete annual IRR testing and maintain the ward accuracy above 90%. For this reason, most sites have chosen to have IRR as a mandatory competency. The most effective and efficient way to achieve this is to engage the Ward Managers and a group of ward champions to test their own staff with the guidance and assistance of the TrendCare Coordinator. This shared responsibility model has many benefits for the nurse users, the champions, the managers and the TrendCare Coordinator. It can be a great opportunity for education and sharing of knowledge about patient care and care standards. The Coordinator ensures: each department has access to training and enough champions trained to test their staff in a timely fashion; the manager is supported to drive the process of completing the ward testing; the relevant IRR forms and documentation are available to the ward staff, and overall to coordinate testing throughout the hospital. This new method has many secondary benefits for the Coordinator, nurses on the floor, to the manager and the champions.



OBJECTIVES OF IRR TESTING

- To measure and improve the accuracy of individual raters
- To maintain an accuracy level of 90% or greater for each rater
- To measure the ward accuracy for the TrendCare System and retain accuracy over 90%
- To identify staff knowledge deficits in the use of TrendCare
- To initiate staff educational activities which will improve staff accuracy in the selection of patient variables
- To maintain reliable data for decision making and roster re-engineering
- To maintain reliable data to facilitate costing of nursing intensity for patient care episodes

NEW IRR RESOURCES

TrendCare IRR Worksheet

An excel spreadsheet has been designed to assist in the calculation of individual and ward IRR scores. (Located in the TrendCare IRR Folder on the new USB stick)

IRR Patient Type Forms

IRR forms can now be generated from within the TrendCare program – Go to Lists/Forms // Predefined // Print Patient Type IRR Form

FREQUENTLY ASKED QUESTIONS

We are commencing our IRR training and have noticed some of the indicators do not appear on the IRR forms.

The indicators that do not appear on IRR forms are – **Early Warning Alert, Medical Emergency, Critical Incident and Absconded**. These are “Actual” indicators ie: they are marked as required on the shift they occur only. When conducting IRR, the staff member is instructed to predict ahead for the Evening, Night and Day shifts for the relevant patients. As such, you cannot predict what a patient’s Early Warning Alert score will be or if a Medical Emergency etc. will occur. Therefore, these indicators are not on the IRR forms.

How do we capture time spent attempting to de-escalate a situation with a mental health patient.

De-escalation is what the patient requires, but we need to know what the staff actually do to de-escalate a situation. I could de-escalate a patient by sitting and talking to them (**Therapeutic Counselling**), or by giving them medication (**Medication**) or placing them into seclusion (**Critical Incident / One on One Care and / or Observations**), or by taking them out of the ward on a 1:1 supervised walk to the cafeteria (**One on One Care**). If multiple staff are required to care for one patient for short periods of time, this can be captured through the emergency indicators **Medical Emergency, Critical Incident** or **Absconding** or through using the **One on One Care** indicator, or a combination of any of the above, depending on what definition criteria is met.

WHERE CAN YOU FIND US NEXT

Singapore Health and BioMedical Congress
26-27 SEP, 2014 Max ATRIA Expo, Singapore

Nurse Leaders Conference (AQNL)
7-9 OCT, 2014 QT, Gold Coast, Australia

Australian Capital Region Nursing & Midwifery Research Conference
16-17 OCT, 2014 The Hyatt Hotel, Canberra, Australia

The National Nursing Forum (ACN/NNF)
3-4 NOV, 2014 Adelaide Convention Centre, Australia

NZNO Nurse Managers New Zealand Conference
6 -7 NOV, 2014 Rydges Latimer Christchurch, New Zealand

Joanna Briggs International Colloquium
10 – 12 NOV, 2014 Holiday Inn Atrium, Singapore

For further information regarding these conferences please contact Kerilee at trendadmin@trendcare.com.au