



June 2016

## NEWS FLASH!

### Keeping up with new practices

During the past few years many acute private and public hospitals have re-engineered their skill mix in clinical areas and introduced support services staff in order to improve workload management for professional clinicians. These support services staff are employed under a range of titles. Eg: Patient Care Assistant (PCA), Patient Services Assistant (PSA), Assistant in Nursing (AIN), Health Care Assistant (HCA), Rehabilitation Assistant, Physiotherapy Assistant, Diet Aide, Meal Monitor, etc.

The intent outlined by organisations who have re-engineered their clinical services in this way, is not to replace nurses or allied health staff with unqualified staff but to have their workload decreased by others doing the work that is not required to be done by qualified nursing or allied health staff e.g. basic hygiene activities, bed making, patient mobilisation, patient feeding, etc.

Following a review of a range of studies conducted in Australia, New Zealand and Singapore, TrendCare is in the process of developing a range of Skill Mix recommendations for some (inpatient) Patient Types. If you would like a copy of these recommendations, please contact TrendCare for further information.

## HANDY HINTS

### Now's the time to book your User Workshops!!!

TrendCare offers a wide range of training workshops individually tailored to meet the needs of each business facility. Training courses can be conducted at the TrendCare training rooms or on site at your facility.

#### Reports Interpretation Workshops

This workshop includes an in depth review and analysis of a wide range of efficiency reports to identify trends and variances that can be acted upon to improve quality outcomes, nursing workloads and in many instances major cost savings. This workshop is relevant to all nursing departments and is recommended for Nurse Unit Managers and above.

#### Clinical Pathways / Care Plans & Assessment Workshops

These half day workshops enable participants to design and develop clinical pathways / care plans & assessments specific to organisational requirements, link actions to organisational policies and procedures, extract dynamic variance reports using graphical displays, identify occurrence rates of complications and causes of variances to patient outcomes, generate patient risk profiles and produce computerised audits that identify incomplete assessments and incomplete patient outcome goals.

#### TrendCare Refresher Workshops

These half day or full day workshops focus on functions most relevant to the users. Eg Patient Acuity, Allocate Staff, Work Allocation, Clinical Pathways and Assessments, Rostering, Medical Handovers, HRM, Staff Health and any other topics requested by an organisation.

#### Allied Health & Speciality Nurse Register Workshops

This 'hands on' training day will enable participants to become fully conversant with the set up and ongoing maintenance of the Allied Health and Specialist Nurse register in line with organisational policies and procedures. The training will also enable all allied health / specialist nurse disciplines to log patient interventions on a daily basis; track patient interventions by time, activities, group attendance, gym attendance and consumables and utilise a wide range of allied health / specialist nurse reports by patient episode, ward, hospital, DRG and clinician.

#### TrendCare Coordinator Workshops

TrendCare Coordinator Workshops are held bi-annually in Australia and annually in New Zealand and Singapore. These workshops facilitate networking between TrendCare Coordinators and focus on system administration, common support issues and new development directions and requests. Updated TrendCare Gold Standards have been developed to enhance the use of TrendCare in all TrendCare sites and are discussed during this workshop. This workshop is recommended for all TrendCare Coordinators to attend annually.

If you would like any information regarding workshops, please contact TrendCare for further information.

## NEWS FLASH!

### Renewal of AHPRA registrations

With AHPRA registration again due at the end of this month, it may be timely to remind you that TrendCare can assist with importing your staffs' renewed registration details.

TrendCare has an import that will match to existing data and update the registration expiry date for a list of staff members. You will need to request access to perform a bulk dump of registration details for the current staff from AHPRA. Once this has been completed you can upload a list of current AHPRA registration numbers from your facility, then AHPRA will send a .csv file back with the up to date information. This is then imported into TrendCare using the Imports // Import Staff Registration Records.

\*\* Note – For this import to occur, the registration numbers for all staff must be in TrendCare. The import only updates the expiry date for existing registration numbers.

## WHERE CAN YOU FIND US NEXT

Nursing Informatics Australia Forum (NIA)  
24 JULY 2016 CROWN PLAZA, MELBOURNE AUSTRALIA

National Nursing Forum (ACN)  
26-28 OCTOBER 2016 MELBOURNE PARK FUNCTION CENTRE AUSTRALIA

Health Informatics New Zealand (HiNZ)  
1-3 NOVEMBER 2016 SKYCITY CONVENTION CENTRE AUCKLAND, NEW ZEALAND

New Zealand Nurses Organisation (NZNO)  
3-4 NOVEMBER 2016 WAIKANAE SURF CLUB GISBORNE

## Where in the world is TC?



Waiting to see you at the next conference!