



June 2023

Introduction

Tena koutou katoa, welcome to the mid-year TrendCare newsletter. Winter is upon us as we feel the temperatures drop down. We hope you all keep well over this time. The International Nurses Day theme was announced as “Our Nurses. Our future.” This campaign aims to shine a light on moving nurses from invisible to invaluable in the eyes of policy makers, the public and all those who make decisions affecting the delivery and financing of health care.

For our midwifery colleagues the theme is “Together again: from evidence to reality.” Honouring the effort of midwives and their associations to action critical evidence towards meaningful change for their profession and the women and families they care for. TrendCare data can assist in this endeavour.

What's on top

Timing Studies: We are well underway with a Maternity Transitional Care Babies timing study in three major sites. We would like to thank the teams participating and staff supporting the study, they are doing an amazing job.

Mental Health timing studies, on the 26th May we sent out an invitation for sites to participate in these studies, have a look at what you can do in your site to make this a national focus. This includes patients with intellectual disabilities, eating disorder patients and transitional living patients. If you are interested in participating in this study, please contact us via our customer support portal.

The TrendCare Customer Support Portal is available for all your queries (general, clinical, technical and data analysis/interpretation).

Helpful Hints

The set up of your Allocate Staff screen should be reviewed annually by the clinical leaders and the TrendCare Coordinator to ensure that only regularly used staffing areas are displayed in the shortlist.

The Staffing Areas are grouped under six categories:

1. Clinical
2. Non-clinical
3. Allied Health

4. Education
5. Medical / Independent Practitioner
6. Absenteeism.

Ensure the roster master system is up to date prior to pulling “Get roster”. This is applicable with both 3rd party and TrendCare roster systems.

“Get roster” is pulled 24 hours in advance during the week and on Friday for the weekend and Monday.

Team leaders review the Allocate Staff screen hours at each handover.

Staffing hours in the Allocate Staff screen are updated at the end of each shift.

It is important that all hours available for clinical inpatient care are recorded in the Clinical in Department staffing area. Only remove hours out of this staffing area when staff are doing something that is taking them away from clinical care for 30 minutes or more. It is not necessary to account for incidental, non-clinical tasks that take a couple of minutes at a time as the acuity tool has sufficient buffer to accommodate this. This might be where linen skips are tidied and refreshed, blood sugar trolley equipment is restocked, and a discharge bed is made, for example.

Reports that can help managers at ward and hospital level to review related to demand and/or supply:

[*Ward/Dept Productive and Non-Productive Hours Report*](#)

Demonstrates all hours assigned to each staffing area for a ward/department during the report period.

[*Ward/ Dept Period Selected Staffing Area*](#)

Identifies all staff and hours assigned to the selected staffing area.

[*Hospital Productive and Non-Productive Hours Report*](#)

Demonstrates all hours assigned to each staffing area across the hospital during the report period.

[*Hospital 24 Hour Total Staff Report*](#)

Assists the after-hours Hospital Coordinators to view all staff working on a selected shift or all shifts on a selected cycle date or calendar date.

[*Hospital Period Additional Staff*](#)

Allows the managers to review hours that have been deployed into each ward, and to compare these additional hours to the acuity variance for each period during the report period.

These reports are useful to demonstrate resource utilisation and efficiency at Governance meetings.

*We wish you and your family /
Whanau a wonderful Matariki.*