



March 2023

Introduction

Nau mai ki ta maatau panui tuatahi o 2023. Welcome to our first newsletter of 2023. We would like to extend our heartfelt thoughts to our colleagues and their whanau caught up in the recent devastating weather events in the North Island. Once again, the kiwi spirit of resiliency and banding together has shone through. The strength in community support and engagement has been vital to ensure our neighbours and whanau remain connected. Kia kaha!

What's New?

We would like to welcome Boulcott Private Hospital into the TrendCare group. They are well underway with their implementation.

New Coordinators

Auckland – Roxanne Lehmann

Waikato – Brianny Wood & Steph Newing

Capital Coast / Hutt Valley – Luke Jenkins

Taranaki – Julie Hasler



When the TrendCare logo is displayed on documents or e-learning packages, it implies that Trend Care Systems has given its endorsement of the information.

Permission to use the TrendCare logo must be obtained from Trend Care Systems before it is used in any in-house material. To request permission to use the TrendCare logo, please submit a ticket via the TrendCare Customer Support Portal.

What's on top?

Timing studies

In 2023 we have a number of Timing studies on our radar to undertake. Capital and Coast's Post operative Anaesthetic Care Unit (PACU) have completed their Recovery Patient type timings. Studies for Transitional Care Babies and Mothercraft are underway in four sites in New Zealand. Timing studies are conducted to ensure TrendCare remains reliable, valid and evidence based as

care changes over time. Another positive outcome is that the timing study process enhances the participants' confidence in the system and the quality of the data is generally enhanced following the study. If your site is interested in participating in a Timing study, please contact us for a list of the patient types that we are intending to complete Timing studies on in 2023.

Helpful Hints

Estimated Date of Discharge

The function of EDOD in v3.6.1 is to allow an estimated date of discharge to be predicted into the future. On the shift that the discharge is predicted to occur, the EDD field turns yellow with blue font. On subsequent shifts, the EDD field turns to amber and the patient's patient type is suspended. If a user wishes to categorise the patient beyond the shift on which they are currently expected to discharge, they must update or remove the EDD, this will re-establish the patient type and allow categorisation going forward. The reason for this change was to prevent patients from being categorised and staffed inappropriately on shifts when they are no longer expected to be present. Refer to pages 9 - 10 of the TrendCare v3.6 to v3.6.1 Upgrade Guide for TrendCare Coordinators or feel free to drop us a query via [TrendCare Customer Support Portal](#) or give us a call.

Nursing Intensity Emergency Triage Report

For those who are on v3.6.1 and have implemented in Emergency, this report is useful. Retrospectively, it can be used to identify the average nursing intensity per triage scale. It also enables trending of attendances, time in emergency, clinical required hours, one on one and critical incident hours per triage scale.

Reports>Efficiency>Nursing Intensity Emergency Triage

Printed: 10/03/2020 10:34:34

Nursing Intensity per Emergency Triage

Dept: A&E

Calendar Date: 25/02/2020

Triage Scale	Attendances	Time in Emerg Hrs	Clinical Reqd Hrs	One on One Hrs	Critical Incident Hrs	Avg Hrs/Attendances (Time)	Avg Hrs/Attendances (Decimal)	Avg Time in Emerg Hrs
Scale 1	2	10:00	22:40	8:00		11:20	11.33	5:00
Scale 1A	2	5:00	17:00	2:00	2:00	8:30	8.50	2:30
Scale 1B	4	18:00	36:30	6:00	5:15	9:08	9.12	4:30
Scale 2	6	39:00	30:10	1:00	2:00	5:02	5.03	6:30
Scale 3	7	23:00	18:05		3:15	2:35	2.58	3:17
Scale 4	4	10:00	4:55			1:14	1.23	2:30
Scale 5	5	9:00	2:50			0:34	0.57	1:48
TOTALS:	30	114:00	132:10	17:00	12:30			

Avg Hours/Attendance: 4:24

Avg Time/Attendance: 3:48

4.41

Where in NZ is TrendCare?



Daisy hanging out with TrendCare man (courtesy of Toni from Dunedin)