



**Finally! We are almost ready to release V3.4**

### **"The New Generation of TrendCare"**

**The TrendCare team have been working tirelessly to design & develop our biggest and best upgrade ever!**

### **WELCOME TO OUR NEW SITES**

- The Children's Hospital at Westmead, NSW
- Buller Hospital, New Zealand
- Reefton Hospital, New Zealand
- Horowhenua Health Centre, New Zealand

### **DOCTOR BANK**

All sites should review their doctor bank to ensure that data is accurate.

- This bank is populated via HL7.
- Check if there are double ups and that doctors have been made inactive if they have retired, etc.

### **NEW RELEASE – Version 3.4**

The new release V3.4 will be implemented into Greenslopes Private Hospital (GPH) next week. GPH already have some new discharge analysis features as they are a beta testing site. This upgrade will be run on a test system at GPH which replicates their live TrendCare database.

Following the successful testing of V3.4 at GPH, the upgrade will be made available to all Australian and New Zealand sites in October. The upgrade will also be tested in Singapore on a test environment during the second week of September, then rolled out to all sites before the end of the month after all upgrade workshops have been completed in Singapore.

### **TRAINING, LIVE & TEST TREND CARE PROGRAMS**

TrendCare is installed with two databases (dbase) – LIVE and TRAINING. The production environment, or LIVE dbase is the one that is used in the organisation with all of the real data. Fake or test data should not be added to the LIVE environment so that the integrity of the real data is protected.

The TRAINING environment has a separate dbase, but shares the same program layer as the LIVE dbase. This means that while the data (patients, staff, wards, etc) may be different, the system functionality is exactly the same as the LIVE. The TRAINING dbase is intended for use as a "mock-up" environment to conduct staff training, or for staff to train or practice on the functions of TrendCare without affecting the real data housed in LIVE.

It is often desirable for training, for the IT Department to make a copy of LIVE and "paste" it onto the TRAINING dbase so that real data is available to use for reviewing reports, etc. If Trend Care Systems staff are coming to do a workshop, we will request that a copy of LIVE be applied to TRAINING to ensure that data is real and meaningful to the staff being trained.

Some hospitals opt to have a third TrendCare application, known as TEST. This is a completely separate environment to LIVE and TRAINING and is a copy of the LIVE environment. The purpose of This environment is to test TrendCare upgrades prior to application To the LIVE environment.

### **TRAINING WORKSHOPS**

In order to get maximum benefit from TrendCare, all user sites should ensure that staff have up to date knowledge on how to use the system. Specialty workshops can be organised by contacting the TrendCare office.

- *Rostering*
- *Patient Assessments*
- *Clinical Pathways*
- *Medical Handover*
- *Allied Health Registers & Reporting*
- *OT and OPD resource management*
- *Inter-rater reliability testing*
- *Report interpretation*
- *Developing and measuring KPI's*

It is strongly recommended that all TrendCare sites hold a one day upgrade workshop just prior to upgrading to V3.4.

### **EPISODE OF CARE PAYMENTS**

TrendCare data will have a key role in the future with a Federal focus on episode of care payments. It is critical that acute episodes of care are able to be costed.

Version 3.4 provides user sites with the ability to identify nursing intensity and allied health intensity per DRG. DRG codes will be imported post discharge via HL7 messaging.

### **MANAGING WARD FINANCES & BUDGETS CONFERENCE**

Congratulations to Jeff Dippel from Nambour Hospital and Carol McMullen from Bundaberg Base Hospital who gave excellent presentations at the Managing Ward Finances and Budgets Conference. Both of these papers focused on how to use data to assist with budgeting.



Jeff Dippel



Carol McMullen

### **TREND CARE CONFERENCE BOOTHS**

- **AQNL Conference** - Brisbane, 13-15 October.
- **RCNA Acute Care Conference** – Wagga Wagga 20 November.

