TC flyer

Introduction

Kia Ora Koutou, at this time of the year we are looking forward to New Zealand celebrating Matariki, the start of the Māori New Year. This is a time for reflection and celebration.

At TrendCare we are reflecting on how our clients use the system and what is unique in New Zealand. Changes with the upcoming health reform and potential new ways of working are informing this thinking. TrendCare can support our clients by interfacing to new systems or answering the question 'What does our information say about our organisation?'

In May we celebrated International Midwifery Day with the theme; 'Together we care' & the International Nurses Day theme of 'A voice to lead – Invest in nursing and respect rights to secure global health'.

We extend our support to the professionals who lead and care for everyone as they come through the doors. Especially over the last year in what have been extraordinary circumstances.

What's New?

Last month a general release of v3.6.1 (1095) was made available to New Zealand including development in response to changes in the way COVID is being managed and some bug fixes. When you are ready to proceed, or if you wish to access the upgrade documentation, please put your request through the TrendCare Customer Support Portal so the upgrade and planning documents can be supplied to you. This upgrade requires a short outage period. For coordinators we have updated the documentation.

What's on top?

The full benchmarking study report is almost complete, and we will release the new 2022 projected benchmarks with a more extensive scope for small, medium, and large HPPD ranges. There will be a collection of graphs for each patient type, from all the data supplied by our user sites. This document is password protected; a key will be supplied to you. Your site will be identified only to you, and you can see how you track against other sites globally.

The team continue to support Waikato DHB with the implementation of TrendCare, who are well on track to be completed by the end of the year.

Planning is underway for short workshops for Maternity Services and for Duty Managers, Operations Teams.

Helpful Hints

In recent times we have found that a question, frequently raised in support, is regarding **Bed Utilisation - how is this calculated?**

Bed Utilisation in TrendCare is a percentage calculation based on the funded number of beds value defined in Ward Maintenance. Funded bed numbers are the number of beds that are resourced in a ward /department.

It is important that sites identify what their funded bed numbers are for each ward /department so that when patient throughput is higher than the funded beds value, the retrospective bed utilisation % data will reflect the increase in the number of patients being cared for. TrendCare generally recommends that the funded beds value should remain static within each financial year/budget period, even if there are seasonal or periodic changes in the number of available beds within the ward. This ensures that changes in the number of patients are clearly visible in the data. If beds are closed, this will be seen as a decrease in bed utilisation % and if non-funded beds are opened, this will be seen as an increase in the bed utilisation %. Frequently changing the funded beds value around the current bed platform effectively smooths these changes in activity in the data, drawing all activity in at around 100% bed utilisation, hiding a lot of variation in activity over time.

Where in NZ is TrendCare?

Queens Park, Invercargill